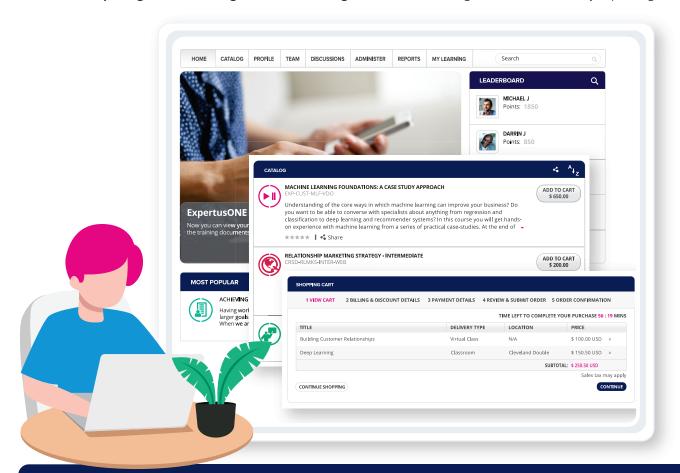
ExpertusONE Commerce

Maximize your global training revenue with the industry's most robust, easy to use e-commerce module

It's never been easier to grow and manage your training sales. ExpertusONE Commerce delivers the latest in e-commerce technology, reporting and design for convenient, seamless transactions that satisfy all of your global commerce needs:

- Supports multiple currencies and payment methods, plus native integrations with top payment providers—CyberSouce, Paymetric and PayPal
- Handles complex payment processing, tax calculations and refunds, along with a robust discounts and promotions module to drive sales in strategic areas
- Provides full e-commerce functionality on ExpertusONE mobile app and streamlined learner/manager/instructor workflows—incredibly easy to use!
- Offers deep insights for training sales and management with a configurable, user-friendly reporting tool



ExpertusONE's modern, digital design makes buying training a snap. Our homepage is built to make training more appealing. Its catalog makes training quick and easy to find. And ExpertusONE's shopping cart uses the same technology as top commerce websites for a fast, secure, enjoyable experience.

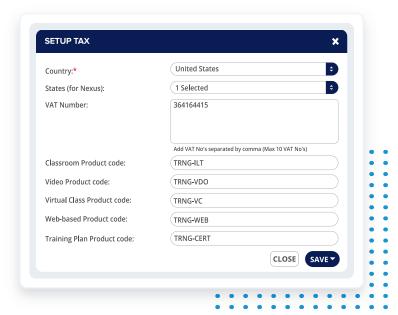
Complex e-commerce functionality. That's simple to use and manage. How ExpertusONE Commerce works.

ExpertusONE delivers a new, simplified and innovative approach to enterprise e-commerce. Highly nuanced functionality is balanced by innate learner and admin workflows. Giving you one powerful solution to drive training sales and profitability.

Advanced, Global Commerce Features

ExpertusONE Commerce supports multiple payment methods: credit card, invoice/contract number, check, cost center and purchase order. It also has seamless integrations with CyberSouce, Paymetric and PayPal payment providers. And built-in global tax calculations, including configurable VAT tax settings, automate this once tedious activity.

ExpertusONE Commerce Global Tax Calculations



Remarkably Easy to Use

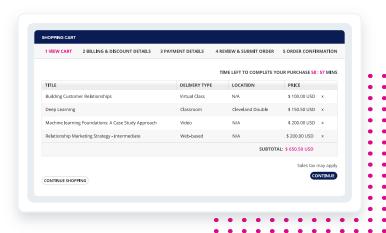
Our commerce module offers the same intuitive and streamlined user progressions ExpertusONE is known for:

- Same experience as top commerce websites and popular shopping carts
- Learners can search for trainings, add one or multiple courses to their cart and continue browsing

- All items in cart are reserved for 60 minutes; the system also supports waitlisting
- Convenient pull-down menus for currency, payment and billing address selection

Both learners and admins can initiate/complete orders. Admins can also save valuable time by placing bulk orders—one order for multiple learners and/or trainings. Orders can even be placed with customer placeholders. Seats are permanently blocked, with learner information added later when known.

ExpertusONE Commerce Bulk Order

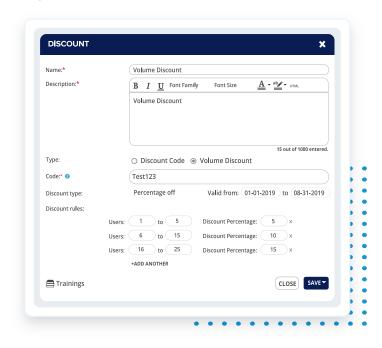


Robust Discounts & Promotions

Drive revenue in strategic regions and around new products/services with our advanced discounts and promotions tool:

- Promo codes—define target users and applicable trainings so codes cannot be shared; specify amount (such as \$50) or percentage off
- Volume discounts—configure discounts based on bulk ordering (the more training purchased, the larger the discount); specify amount or percentage off
- Create unique eligibility criteria—restrict discounts to validation periods, minimum purchase amounts, maximum number of users, number of discounts used together, etc.

ExpertusONE Commerce Discounts Module



Full Mobile Commerce Functionality

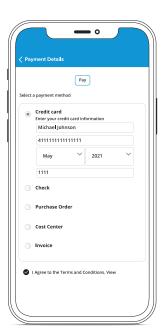
Our <u>industry-leading mobile app</u> supports ExpertusONE's complete e-commerce workflow:

- Learners can purchase trainings, add multiple items to their cart, use discounts and complete checkout
- Makes learning even more accessible and engaging; purchase training when and where it's convenient, then launch content in seconds!

ExpertusONE Commerce Mobile App









Sophisticated Reporting, Made Simple

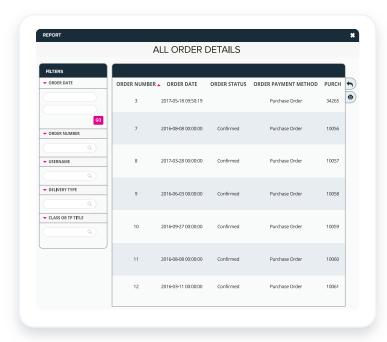
With ExpertusONE's <u>sophisticated reporting tool</u>, your admins can efficiently analyze and manage all e-commerce activity, with real-time data access:

- Revenue
- Billing
- Reconciliation
- Surveys

All reports are configurable and offer insights into: current and pending orders, payment methods, applied discounts, tax amounts, order status, purchaser information and more.

ExpertusONE Commerce reports also help managers easily track instructor or training resource utilization. And they can be used to help admins initiate refunds for cancelled orders.

ExpertusONE Commerce Orders Report



Completely Configurable & Contextualized

Use ExpertusONE's configurable design to meet your specific training commerce goals and initiatives:

- Create personalized audience catalogs and program-specific views
- Enable customer notifications to remind users of recertification requirements and new training
- Customize cancellation and refund policies per training or group
- Recommended courses to give learners an intuitive, contextual experience
- Learners can also use crowdsourced data to find training based on ratings, popularity and tags

How will ExpertusONE Commerce impact your global training sales? Schedule your <u>personalized demo</u> today!



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